

# **CORONAVIRUS (COVID 19)**

## **Statement & Information**

**Dear Aging Care Management Clients and Families,**

In view of the recent developments regarding the coronavirus (COVID-19), we want to keep you abreast of what Aging Care Management is doing to address it. Please be assured that the health and safety of our clients and families are our first priority and we are taking precautions to keep everyone safe. In times like these it is important to listen to facts and not respond to fear.

We will be continuing to visit and care for our clients as essential visits are deemed necessary. We believed now more than ever that our services are important to the continued health and well-being of our clients and families.

As this is a public health safety concern, we are following the directives of the Georgia Department of Public Health (DPH) as well as the Center for Disease Control and Prevention (CDC).

Please be assured that if your care manager has any symptoms of a respiratory infection or becomes exposed to the virus, they will self-quarantine per the recommended guidelines.

If we suspect COVID-19 infection in our client, we will notify the family contact or responsible party as well as report the illness immediately to the Georgia Department of Public Health (DPH) at 1-866-782-4584.

**Keeping the spread of this virus to a minimum is foremost in our thoughts. Therefore, we at Aging Care Management have:**

- Personal Protective Equipment for caution, including wearing a mask, face shield, gown and gloves when in close proximity to a client/patient. We have placed hand sanitizing stations in our office, and encourage hand washing per the CDC guidelines. We are keeping physical contact to a minimum or as necessary to perform care tasks.
- We are disinfecting high-touch surface areas, such as doors, stair rails, counters, bathrooms, desks, counters etc.

- We are ensuring we have adequate hygiene and cleaning materials so that our offices are continuously cleaned and stocked.
- We wash our hands regularly throughout the day and to check our temperatures daily.
- We have cancelled large group conferences and all low priority meetings and activities.
- We have launched Tele-Care Management Services so we can safely continue to provide care management service to our clients who need immediate and continued care.
- Most importantly, we are actively following any public health directives that might be forthcoming.

**It is critical that we all continue to practice general prevention measures recommended by public health officials:**

- Stay home if you're feeling sick, including fever, cough, or shortness of breath.
- Cover your cough or sneeze with a tissue or sleeve. Wear a mask when in the presence of others, particularly in public.
- Social distancing 6 feet apart.
- Wash your hands regularly with soap for at least 30 seconds.
- Avoid touching your face.
- Avoid close contact with people who are sick.

**If You Feel Sick**

- If you feel sick with fever, cough, or shortness of breath, please contact us and/or your Doctor.
- We will provide up to the minute guidance and promptly contact your medical provider for further instructions.

**Special Guidance for Vulnerable Clients**

- Those with chronic lung disease, heart disease, cancer, diabetes, or a weakened immune system to avoid unnecessary events and gatherings.
- If you have family or friends who have one of these conditions, do not visit them if you feel sick.

**For more information and updates, visit:**

**Coronavirus Disease 2019 (COVID-19) Situation Summary (CDC):**

<https://www.cdc.gov/coronavirus/2019-ncov/summary.html>

**Center for Disease Control and Prevention (CDC):**

<https://www.cdc.gov/coronavirus/2019-ncov/index.html>

**COVID-19 (Novel Coronavirus) Georgia Department of Public Health (DPH)**

<https://dph.georgia.gov/novelcoronavirus>

**[People at Risk for Serious Illness from COVID-19 \(CDC\)](https://www.cdc.gov/coronavirus/2019-ncov/specific-groups/high-risk-complications.html)**

<https://www.cdc.gov/coronavirus/2019-ncov/specific-groups/high-risk-complications.html>

**Printable Full Color Coronavirus Information Flyers from the CDC**

<https://www.cdc.gov/coronavirus/2019-ncov/communication/factsheets.html>

**To receive updates from Aging Care Management please visit our website:**

[www.agingcaremgmt.com](http://www.agingcaremgmt.com)

It's important we come together as a community and support one another during this time.

Please join us in praying for our state and for all those affected by this virus as well as health care providers and caregivers.

Yours truly,

Jeanie Christian  
Aging Care Management, LLC